

**TRANSMITTAL OF INFORMATION DISCLOSURE STATEMENT**  
**(Under 37 CFR 1.97(b) or 1.97(c))**

Docket No.  
**D/A2179**

In Re Application Of: **Tracy E. Thieret, et al.**

Serial No.  
Not Yet Assigned

Filing Date  
Not Yet Assigned

Examiner  
Not Yet Assigned

Group Art Unit  
Not Yet Assigned

Title: **APPLICATION OF LIVE MACHINE DATA TO CUSTOMER SUPPORT FAULT ISOLATION PROCESSES**

Address to:  
**Commissioner for Patents**  
**P.O. Box 1450**  
**Alexandria, VA 22313-1450**

**37 CFR 1.97(b)**

1. ☒ The Information Disclosure Statement submitted herewith is being filed within three months of the filing of a national application other than a continued prosecution application under 37 CFR 1.53(d); within three months of the date of entry of the national stage as set forth in 37 CFR 1.491 in an international application; before the mailing of a first Office Action on the merits, or before the mailing of a first Office Action after the filing of a request for continued examination under 37 CFR 1.114.

**37 CFR 1.97(c)**

2. ☐ The Information Disclosure Statement submitted herewith is being filed after the period specified in 37 CFR 1.97(b), provided that the Information Disclosure Statement is filed before the mailing date of a Final Action under 37 CFR 1.113, a Notice of Allowance under 37 CFR 1.311, or an Action that otherwise closes prosecution in the application, and is accompanied by one of:

☐ the statement specified in 37 CFR 1.97(e);

**OR**

☐ the fee set forth in 37 CFR 1.17(p).

FORM PTO-1449 (REV. 7.80)		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		ATTY. DOCKET NO.: <b>D/A2179</b>		SERIAL NO.: NOT YET ASSIGNED	
<b>LIST OF PRIOR ART CITED BY APPLICANT</b> (Use several sheets if necessary)				APPLICANT: <b>Tracy E. Thieret, et al.</b>			
				FILING DATE: NOT YET ASSIGNED		GROUP ART UNIT: NOT YET ASSIGNED	

  

U. S. PATENT DOCUMENTS							
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*EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (if appropriate)
	US 2003/0140031 A1	07/25/2003	Thomas et al.	707	1	12/17/2002
	US 2003/0056140 A1	03/20/2003	Taylor et al.	714	4	10/29/2002
	US 6,661,889 B1	12/09/2003	Flockhart et al.	379	265.05	01/18/2000
	US 6,654,815 B1	11/25/2003	Goss et al.	709	248	10/13/1999
	US 6,614,902 B1	09/02/2003	Rizzetto	379	265.11	11/05/1999
	US 6,553,112 B2	04/22/2003	Ishikawa	379	265.02	03/11/1998
	US 6,327,579 B1	12/04/2001	Crawford	705	400	10/14/1999
	US 6,230,287 B1	05/08/2001	Pinard et al.	714	31	09/03/1998

  

FOREIGN PATENT DOCUMENTS							
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DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
					YES	NO

  

OTHER PRIOR ART (Including Author, Title, Date, Pertinent Pages, Etc.)	

EXAMINER	DATE CONSIDERED
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\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.